Member Profile

Business Advisory (BA) Approved Supplier List – Community Housing Futures WA

Business Name	Thrive Build Group Pty Ltd
Contact Name	Ian Burrows
Contact Phone	0415 130 569
Contact Email	admin@thrivebuildgroup.com.au
Postal Address	PO Box 3401, Success, WA 6964
Are you registered with Supply Nation?	☐ Yes ☐ No
Are you listed on the Aboriginal Business Directory WA ?	☐ Yes ☐ No

Regions covered

☒ Statewide	☐ Great Southern	☐ Gascoyne
☐ Perth Metropolitan	☐ Wheatbelt	☐ Pilbara
☐ Peel	☐ Goldfields-Esperance	☐ Kimberley
☐ South West	☐ Mid West	

Introduction Summary

Provide a brief overview of your organisation or practice, your approach to advisory services, and your experience relevant to the community housing sector.

Sector Knowledge

Describe your knowledge of and experience working with the community housing sector, including any work with CHOs, ACHOs, ACCOs or related organisations in Western Australia.

TBG has practical experience working within community-focused, not-forprofit and care-based operating environments, including organisations with substantial housing, property, asset management and service delivery responsibilities. Our familiarity includes the governance, compliance, funding, asset planning, maintenance, procurement, contractor management and operational challenges commonly faced by Community Housing Organisations, Aboriginal Community Housing Organisations and Aboriginal Community Controlled Organisations. We understand the importance of balancing regulatory and commercial requirements with tenant outcomes, cultural considerations, community expectations and long-term asset sustainability. Our services are focused on strengthening operating models, governance, systems, processes, asset management capability and service delivery in a practical and collaborative manner.

Important Notice: *Inclusion on the BA Approved Supplier List register does not constitute an endorsement by Shelter WA or the CHFWA Program of any listed supplier, their services, or their performance. The Panel is a due diligence register only. All Panel members are assessed against the same criteria and are considered equally eligible.*

Skills	Offered?	Summary of demonstrated qualifications, consultancy skills and consulting track record
Finance Core Focus Area	☒ Yes ☐ No	TBG provides financial management support including budgeting, forecasting, KPI reporting, cost control and financial oversight. Our team has experience strengthening financial visibility and operational performance across multiple business units, supported by qualifications in bookkeeping, finance and business operations.
Business Planning Core Focus Area	☒ Yes ☐ No	*Describe your relevant qualifications, experience and specific services you provide in this area.* We support organisations with strategic planning, business improvement, operational governance and performance management. Our experience includes helping organisations identify opportunities for growth, improve operational structures, implement reporting frameworks and establish systems that support sustainable performance and accountability.
Asset Management Core Focus Area	☒ Yes ☐ No	*Describe your relevant qualifications, experience and specific services you provide in this area.* TBG has extensive experience in asset management, property improvement and infrastructure oversight. Services include asset performance reviews, maintenance and improvement strategies, compliance assessments, defect identification, remediation planning and operational improvement of commercial and industrial assets.

Risk Management Core Focus Area	☒ Yes ☐ No	*Describe your relevant qualifications, experience and specific services you provide in this area.* We assist organisations to identify, assess and manage operational, commercial and project-related risks. Our experience includes risk assessment, governance reviews, compliance management, corrective action planning, project governance and mitigation strategies across construction, property and business environments.
Partnership Development	☒ Yes ☐ No	*Describe your relevant qualifications, experience and specific services you provide in this area.* Our team works closely with clients, leadership teams, contractors, consultants, insurers, asset owners and other stakeholders to achieve shared outcomes. We provide stakeholder engagement, coordination and relationship management services that support collaboration, project delivery and organisational objectives. development; partnership feasibility assessment; community engagement facilitation; and inter-agency collaboration framework development.
Internal Capability Uplift	☒ Yes ☐ No	*Describe your relevant qualifications, experience and specific services you provide in this area.* TBG specialises in improving organisational capability through process optimisation, governance frameworks, systems implementation and operational improvement. We support organisations to enhance reporting, accountability, compliance, workflow efficiency and internal decision-making capability.

Feasibility	☒ Yes ☐ No	*Describe your relevant qualifications, experience and specific services you provide in this area.* We provide practical feasibility and viability assessments for projects, operational initiatives and asset improvement programs. Our experience includes evaluating project requirements, operational constraints, commercial considerations, resource needs and delivery risks to support informed decision-making.
Registration Assistance	☒ Yes ☐ No	*Describe your relevant qualifications, experience and specific services you provide in this area.* Our experience spans more than 30 years in business leadership, operational management, project delivery, governance, systems improvement and organisational transformation. We support clients with business reviews, strategic planning, operating model design, process improvement, governance frameworks, procurement, contractor management, performance reporting and implementation planning. Our approach is commercially focused, practical and outcome-driven, helping organisations improve clarity, accountability, efficiency and overall business performance.
Other	☐ Yes ☒ No	*Describe your relevant qualifications, experience and specific services you provide in this area.* Additional services include project management, governance and compliance implementation, digital transformation, system integration, process documentation, ISO 9001 and ISO 27001 implementation, construction advisory, remediation planning and operational performance improvement.

Cultural Safety
Describe your experience and capability in culturally safe engagement, particularly when working with Aboriginal and Torres Strait Islander organisations and communities. Note any relevant training completed.

Sean Kelly has completed the following cultural safety and cultural awareness training: AIATSIS Core Cultural Learning — online self-directed learning platform, approximately 20 hours in 2025. Provider: Australian Institute of Aboriginal and Torres Strait Islander Studies (AIATSIS). Covers Aboriginal and Torres Strait Islander histories, cultures, rights, and respectful engagement frameworks. Cultural awareness training — Gumala Aboriginal Corporation (2025). Half day to full day. Delivered directly by the organisation, covering Yindjibarndi and Banyjima cultural protocols, community governance, and respectful engagement in an Aboriginal community context. Cultural awareness training — Community Housing Limited / Aboriginal Community Housing Limited (completed during executive tenure as State Manager WA 2023). Half day to full day. Focused on working respectfully with Aboriginal tenants, organisations, and communities across CHL's WA operations including Kimberley and remote programs. Member, Australasian Housing Institute Cultural Framework Committee (ongoing). Active participation in developing the AHI's cultural safety and competency framework for the Australian housing sector, involving peer engagement with Aboriginal housing professionals and contributing to sector-wide standards for culturally safe practice. Senior associate Andrew Denniss has completed the following: ARDS Aboriginal Corporation — two-day immersive cultural competency program (completed through Anglicare NT). Delivered by ARDS Aboriginal Corporation, a specialist Aboriginal training provider. Program content includes: understanding of Aboriginal law, governance, and cultural protocols; kinship systems and relational obligations; guidance on culturally respectful communication and engagement; and practical strategies for working effectively in cross-cultural environments. Anglicare NT structured cultural competency program — formal organisation-wide cultural learning delivered through a combination of structured programs, region-specific learning, and commitments under Anglicare NT's Reconciliation Action Plan (RAP). Included induction-level cultural awareness, ongoing professional development, and direct learning from Aboriginal cultural educators and community leaders in the Central Australian and Barkly contexts. RAP Committee Member — Anglicare NT (during tenure) and Churches of Christ in Queensland (2013–2023). Active participation in Reconciliation Action Plan working parties, contributing to organisational commitments on cultural learning, truth-telling, and respectful engagement with Traditional Owners across both organisations.

Questions? Contact the BA Program Team: **team@chfwa.org.au** | **0475 409 667** | **chfwa.org.au**