Member Profile

Business Advisory (BA) Approved Supplier List – Community Housing Futures WA

Business Name	Start Technologies Pty Ltd / Trading as StartCloud
Contact Name	Jason Taylor
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Contact Email	Jason.taylor@startcloud.com.au
Postal Address	Ground Floor West, 6 Gibberd Road Balcatta WA 6021
Are you registered with Supply Nation?	☐ Yes ☒ No
Are you listed on the Aboriginal Business Directory WA ?	☐ Yes ☒ No

Regions covered

☒ Statewide	☐ Great Southern	☐ Gascoyne
☐ Perth Metropolitan	☐ Wheatbelt	☐ Pilbara
☐ Peel	☐ Goldfields-Esperance	☐ Kimberley
☐ South West	☐ Mid West	

Introduction Summary

StartCloud provides website development, SharePoint solutions, and managed IT support to organisations across Western Australia, including not-for-profit and community-focused clients. Our team plans, builds, and supports digital platforms that help organisations work more efficiently and serve their communities better.

Sector Knowledge

StartCloud is building its familiarity with the community housing sector, including community housing organisations. We understand these organisations often work with limited resources, strong community accountability, and a focus on tenant and member outcomes. We are committed to learning the sector's operating environment and tailoring our digital solutions to suit it.

Important Notice: *Inclusion on the BA Approved Supplier List register does not constitute an endorsement by Shelter WA or the CHFWA Program of any listed supplier, their services, or their performance. The Panel is a due*

diligence register only. All Panel members are assessed against the same criteria and are considered equally eligible.

Skills	Offered?	Summary of demonstrated qualifications, consultancy skills and consulting track record
Finance Core Focus Area	☐ Yes ☒ No	
Business Planning Core Focus Area	☐ Yes ☒ No	
Asset Management Core Focus Area	☐ Yes ☒ No	
Risk Management Core Focus Area	☐ Yes ☒ No	
Partnership Development	☐ Yes ☒ No	
Internal Capability Uplift	☒ Yes ☐ No	StartCloud helps organisations strengthen their internal digital capability. We design and implement Microsoft 365 and SharePoint environments, then train staff to use and manage them confidently. Our services include document management, intranets, collaboration systems, process improvement, and practical how-to guides. Through our ongoing care packages, we provide help desk support, user training, and regular reviews to help teams continue improving after go-live. Our focus is on building practical, transferable skills that reduce long-term reliance on external support.
Feasibility	☐ Yes ☒ No	
Registration Assistance	☐ Yes ☒ No	
Other	☒ Yes ☐ No	StartCloud is a Western Australian technology and digital services provider. We deliver a broad range of digital solutions, including website design and development, Microsoft 365 and SharePoint intranets, cloud migration, IT helpdesk and managed support, and AI consulting and adoption. Cyber security underpins everything we do, so every solution is secure by design. We plan, deliver, and maintain platforms that are secure, accessible, and easy to manage. Each solution is tailored to the organisation's size, budget, and goals, so clients get the right technology for their needs rather than a fixed product set.

Cultural Safety

We recognise that Aboriginal and Torres Strait Islander peoples hold cultural authority within their own communities. Governance often works through community structures, boards, and Elders, and we respect these ways of making decisions. We understand the importance of free, prior, and informed engagement: listening first, building trust, and following the lead of Aboriginal community-controlled organisations. As a technology partner, we aim to design systems that respect community protocols and data sovereignty. StartCloud is committed to building deeper knowledge and to taking guidance from ACHOs and Aboriginal-led organisations at every step.

We adapt our approach to suit each organisation and community. In practice, this means engaging respectfully, allowing time for community decision-making, and using plain, accessible language. When we build digital systems, we design them to reflect each organisation's culture, protocols, and privacy needs. We keep data secure and under the organisation's control. We seek feedback throughout our work and adjust as we go. StartCloud is willing to complete cultural safety training and to be guided by the organisations we support.

Questions? Contact the BA Program Team: **team@chfwa.org.au** | **0475 409 667** | **chfwa.org.au**