



Member Profile

Business Advisory (BA) Approved Supplier List – Community Housing Futures WA

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Are you registered with Supply Nation?	☐ Yes ☒ No
Are you listed on the Aboriginal Business Directory WA ?	☐ Yes ☒ No

Regions covered

- | | | |
|--|--|---|
| ☐ Statewide | ☒ Great Southern | ☒ Gascoyne |
| ☐ Perth Metropolitan | ☒ Wheatbelt | ☒ Pilbara |
| ☒ Peel | ☒ Goldfields-Esperance | ☒ Kimberley |
| ☒ South West | ☒ Mid West | |

Introduction Summary

Provide a brief overview of your organisation or practice, your approach to advisory services, and your experience relevant to the community housing sector.

RFF delivers advisory services across the housing continuum, and infrastructure lifecycle, through a practical, partnership-based model focused on:

- tailored and scalable support,
- strong stakeholder engagement,
- measurable outcomes,
- knowledge transfer and capability building,
- evidence-based decision making, and
- sustainable organisational growth.

We combine strategic expertise with hands-on implementation support to ensure recommendations are achievable, practical, and aligned with client priorities.

Sector Knowledge

Describe your knowledge of and experience working with the community housing sector, including any work with CHOs, ACHOs, ACCOs or related organisations in Western Australia.



The collective expertise of RFF brings together significant knowledge in the housing sector, in particular in regional areas. We bring first hand understanding and local knowledge of the opportunities, risks and issues, particularly how they unfold in regions amongst the complex stakeholder networks.

We understand the operating environment, governance obligations, funding pressures, and growth challenges facing community housing organisations, Aboriginal Community Controlled Housing Organisations (ACCHOs), Aboriginal Community Controlled Organisations (ACCOs), and emerging housing providers.

We recognise the importance of:

- culturally safe engagement,
- community-led decision making,
- governance capability,
- sustainable growth planning,
- cross-sector collaboration, and
- long-term housing outcomes.

RFF adopts a collaborative and tailored approach that aligns advisory support to the capability and maturity of each organisation.

Important Notice: *Inclusion on the BA Approved Supplier List register does not constitute an endorsement by Shelter WA or the CHFPA Program of any listed supplier, their services, or their performance. The Panel is a due diligence register only. All Panel members are assessed against the same criteria and are considered equally eligible.*

Skills	Offered?	Summary of demonstrated qualifications, consultancy skills and consulting track record
Finance Core Focus Area	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> RFF Australia has extensive experience supporting organisations with financial strategy, funding readiness, investment planning, and commercial sustainability across community, social impact, and infrastructure-related sectors. Our finance capability includes: • Development of whole-of-business and project-specific financial models • Multi-year operational and capital forecasting • Funding and investment readiness assessments • Financial risk analysis and scenario modelling • Cash flow modelling and sustainability planning • Budget development and financial governance support



		• Identification and monitoring of key financial performance indicators and ratios • Grant and co-funding strategy development • Commercial structuring advice for growth initiatives and partnerships RFF supports organisations to align financial planning with strategic growth objectives while ensuring governance, transparency, and long-term viability.
Business Planning Core Focus Area	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> RFF has significant experience preparing strategic and operational business plans for organisations undergoing growth, transformation, capability uplift, or service expansion. Our expertise includes: • Strategic business planning • Organisational growth and expansion planning • Business case preparation • Operational planning and implementation roadmaps • Market and stakeholder analysis • Governance and organisational maturity assessments • Strategic prioritisation and performance monitoring frameworks • Outcome measurement and impact evaluation • Facilitation of executive and board planning workshops RFF applies a practical, outcomes-focused methodology that integrates commercial sustainability, governance capability, and community impact.
Asset Management Core Focus Area	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> RFF provides advisory support in strategic asset planning and long-term portfolio sustainability, particularly for organisations managing housing, community infrastructure, and service delivery assets. Our capability includes: • Strategic Asset Management Planning • Lifecycle asset analysis and forecasting • Asset performance and utilisation reviews • Maintenance and renewal planning • Portfolio sustainability assessments • Infrastructure prioritisation frameworks • Asset risk and compliance assessments



		• Capital investment planning support • Integration of asset strategy with organisational growth objectives RFF understands the importance of balancing social outcomes, operational performance, and long-term financial sustainability in housing asset portfolios.
Risk Management Core Focus Area	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> RFF delivers enterprise and project-level risk management advisory services across governance, operational, financial, and strategic domains. Our experience includes: • Enterprise risk framework development • Risk identification and mitigation planning • Governance and compliance reviews • Strategic and operational risk assessments • Financial and funding risk analysis • Policy and procedure development • Internal controls and accountability frameworks • Scenario planning and contingency planning • Board and executive risk reporting systems RFF's approach supports organisations to strengthen resilience, improve decision-making, and meet governance and compliance obligations.
Partnership Development	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> RFF has extensive experience facilitating strategic partnerships across government, community, Aboriginal organisations, private sector stakeholders, investors, and service providers. This includes: • Partnership identification and stakeholder mapping • Strategic collaboration frameworks • Consortium and alliance development • Cross-sector engagement and facilitation • Memoranda of Understanding (MOU) development • Partnership governance structures • Funding and investment partnership strategy • Relationship management and stakeholder engagement planning RFF understands the importance of collaborative delivery models in increasing housing supply and strengthening organisational capability.



Internal Capability Uplift	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> A core component of RFF's advisory model is building long-term internal capability within client organisations. Our capability uplift services include: • Organisational capability assessments • Leadership and governance development • Internal systems and process improvement • Policy and procedure development • Workforce capability planning • Training and mentoring programs • Strategic planning facilitation • Operational maturity uplift • Change management support RFF works collaboratively with organisations to ensure knowledge transfer and sustainable capability development beyond individual projects.
Feasibility	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> RFF provides feasibility advisory services to support informed investment and development decision-making. Our feasibility expertise includes: • Development feasibility assessments • Commercial viability analysis • Financial sensitivity and scenario testing • Demand and market analysis • Risk-adjusted project evaluation • Funding pathway assessments • Delivery model evaluation • Procurement and staging advice • Strategic options analysis RFF supports organisations to assess project viability in alignment with strategic, operational, financial, and community objectives.
Registration Assistance	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> RFF supports organisations preparing for regulatory and governance readiness requirements, including development of supporting frameworks, documentation, and operational systems.



		Our expertise includes: • Governance framework development • Policy and procedure design • Business and risk planning • Organisational readiness assessments • Compliance documentation development • Operational systems improvement • Strategic and operational governance support • Board governance advisory • Continuous improvement planning RFF's approach focuses on practical implementation and organisational sustainability.
Other	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> RFF specialises in five key service streams that enable impactful regional development: • Property and town planning; • Development management; • Geospatial information services; • Land access, native title and aboriginal heritage; and • Social, economic and community development.

Cultural Safety

Describe your experience and capability in culturally safe engagement, particularly when working with Aboriginal and Torres Strait Islander organisations and communities. Note any relevant training completed.

RFF Australia understands that Aboriginal governance is grounded in culture, connection to Country, kinship systems, and community-defined decision-making processes. We recognise that cultural authority is unique to each community and may be held by Elders, Traditional Owners, Aboriginal corporations, community-controlled organisations, family groups, or other recognised leaders. Our approach is guided by the principles of self-determination, respect, and partnership.

We recognise that Aboriginal communities are best placed to identify their priorities and make decisions about matters that affect their people, culture, and Country. We therefore seek to support, rather than direct, community-led outcomes. RFF is committed to respectful engagement practices that prioritise listening, relationship-building, transparency, and cultural safety. We engage early, take the time to understand local governance structures and cultural protocols, and ensure communities have meaningful opportunities to participate in decision-making throughout a project's development and delivery. Through our work across regional and remote WA, we have developed a strong understanding that successful projects are built on trust, respect for cultural authority, and genuine partnerships that create lasting benefits for Aboriginal communities.



RFF Australia ensures cultural safety by adapting our engagement and project delivery approaches to align with local cultural protocols, governance structures, and community expectations. We prioritise relationship-building, respectful communication, and meaningful participation, taking the time to engage with the right people and support community-led decision-making. We remain flexible in our processes, recognising that Aboriginal communities have their own ways of consulting, making decisions, and determining priorities. By listening, responding to feedback, and incorporating local knowledge and cultural values into our work, RFF creates culturally safe environments where Aboriginal people can participate confidently and influence outcomes that affect their communities.

Questions? Contact the BA Program Team: team@chfwa.org.au | 0475 409 667 | chfwa.org.au