

Member Profile

Business Advisory (BA) Approved Supplier List – Community Housing Futures WA

Business Name	JPX Consultancy
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Are you registered with Supply Nation?	☐ Yes ☒ No
Are you listed on the Aboriginal Business Directory WA ?	☐ Yes ☒ No

Regions covered

- | | | |
|---|---|------------------------------------|
| ☒ Statewide | ☐ Great Southern | ☐ Gascoyne |
| ☐ Perth Metropolitan | ☐ Wheatbelt | ☐ Pilbara |
| ☐ Peel | ☐ Goldfields-Esperance | ☐ Kimberley |
| ☐ South West | ☐ Mid West | |

Introduction Summary

Provide a brief overview of your organisation or practice, your approach to advisory services, and your experience relevant to the community housing sector.

30+ years Executive and Senior Manager experience in the community housing sector in both Australia and the UK. This experience spans all aspects of housing operations (tenancy management, support, allocations, community engagement etc), governance, new business (tender writing and project implementation), and marketing and communications.

It also includes experience across housing organisations of varying types and sizes (Tiers 1 – 3 and those seeking to become registered), as well as regional housing in both the Kimberley and Pilbara. I have managed housing projects across a range of tenures including social and affordable housing, Foyers, shared ownership, mixed-tenure projects, key-worker housing, private-rental homes and disability housing.

I have extensive governance experience, fulfilling Company Secretary functions for NFPs as well as being a Director on several Boards. I am also a Graduate of the Australian Institute of Company Directors.

Sector Knowledge

Describe your knowledge of and experience working with the community housing sector, including any work with CHOs, ACHOs, ACCOs or related organisations in Western Australia.

I have a deep sector knowledge, with a 30+ year career working specifically in community housing, in both Australia and the UK. This experience includes Executive, Board and senior manager roles in Tier 1, developing CHPs, as well as partnering with a range of smaller CHPs and ACCOs to deliver housing – and associated services - for those in need.

As a consultant, I work with housing organisations across Australia. This includes Tier 1 – 3 CHPs, organisations seeking to become registered, housing peak bodies and a range of ACCOs and Aboriginal Corporations in regional WA.

I have a deep commitment to the principles of community housing, to supporting vulnerable people in housing need and to never losing sight of the needs of people in this growing industry. I have won several awards for projects I have delivered, most recently for Excellence in Social Housing for the development of a tenancy outcomes framework.

Important Notice: *Inclusion on the BA Approved Supplier List register does not constitute an endorsement by Shelter WA or the CHFPA Program of any listed supplier, their services, or their performance. The Panel is a due diligence register only. All Panel members are assessed against the same criteria and are considered equally eligible.*

Skills	Offered?	Summary of demonstrated qualifications, consultancy skills and consulting track record
Finance Core Focus Area	☐ Yes ☒ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i>
Business Planning Core Focus Area	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> I bring Executive and Board-level experience in community housing strategic and business planning, with a particular strength in translating organisational strategy into clear, actionable business plans. My expertise includes the operationalisation of strategic priorities, ensuring that high-level direction is embedded into practical workflows, performance measures and accountable delivery structures. I work closely with Executive managers to build and embed business planning disciplines, supporting teams to execute their operational activities in a consistent manner.

Asset Management Core Focus Area	☐ Yes ☒ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i>
Risk Management Core Focus Area	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> I bring Executive and Board-level experience across all aspects of risk management and risk framework development in a community housing setting. My expertise includes facilitating the establishment of a clear risk appetite statement, designing and embedding frameworks that align to that appetite and implementing robust Board reporting that highlights emerging risks, areas outside tolerance and required management actions. I have led operational risk planning to address high-risk areas that impact strategy execution, ensuring that controls, mitigations and accountability structures are fit for purpose. I take a pragmatic approach to this area of work, ensuring that risk systems, processes, and reporting is scaled appropriately to the organisation's size, complexity, and capacity, while still meeting governance expectations and supporting confident decision-making.
Partnership Development	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> I bring many years' experience in stakeholder engagement, communications and cross-sector collaboration within the community housing sector. Having led these functions in different organisations, I understand how critical strong partnerships are to achieving strategic objectives, improving service integration and delivering better outcomes for tenants. As a consultant, I support organisations to strengthen their partnership development capability — from identifying strategic partners and shaping engagement approaches, to facilitating collaboration across government, community services and local communities. My approach is grounded in practical sector knowledge, relationship-building expertise and a commitment to person-centred, values-driven practice.

Internal Capability Uplift	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> I bring executive-level expertise in operational leadership and internal capability uplift, built over many years managing large, complex functions within the community housing sector. I understand how to strengthen organisational capability to deliver on strategic and business objectives — enhancing outcomes for tenants, streamlining processes, improving service quality and driving operational efficiency. In a consultancy capacity, I support organisations to build internal systems, skills and structures to enable them to scale with confidence. This includes capability uplift across operations, governance, compliance, service delivery and workforce development. With a strong understanding of the Western Australian regulatory environment, I add value to organisations seeking to expand their services, achieve or maintain registration, meet compliance requirements, enhance operational quality or position themselves for new partnership and funding opportunities.
Feasibility	☐ Yes ☒ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i>
Registration Assistance	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> I have experience with registration and compliance activities within the community housing sector, with a strong working knowledge of the obligations and expectations of the WA Registration Framework. I understand how regulatory requirements translate into practical operational systems, governance structures and evidence frameworks and how these apply to organisations of different sizes. As a consultant, I provide hands-on support to organisations seeking to achieve or maintain registration. This includes project managing the registration process, preparing documentation and evidence, strengthening governance and operating systems and implementing practical tools that enable seamless ongoing reporting. My

		approach ensures organisations are not only compliant at the point of registration, but also set up for long-term regulatory confidence.
Other	☒ Yes ☐ No	<i>Describe your relevant qualifications, experience and specific services you provide in this area.</i> Complex, multi-stakeholder project management, Operational and Tenancy Impact Frameworks, Business transformation strategies and implementation

Cultural Safety

Describe your experience and capability in culturally safe engagement, particularly when working with Aboriginal and Torres Strait Islander organisations and communities. Note any relevant training completed.

I have participated in many projects in partnership with Aboriginal organisations, always working to ensure culturally-safe and respectful engagement. This has largely involved regional projects, working with Aboriginal Corporations or ACCOs, to deliver housing, support and management services appropriate for Aboriginal and Torres Strait Islander tenants.

I have attended multiple cultural awareness events and the most recent training relevant to this work includes Noongar Mia Mia Housing First principles and training with Modern Custodian regarding cultural awareness.

Questions? Contact the BA Program Team: team@chfwa.org.au | 0475 409 667 | chfwa.org.au